

Terms and Conditions of Trading With Groundwork Creations Limited T/A GC. Landscapes

These Terms and Conditions of Trading apply to all contracts between GC Landscapes and its customers. By placing an order or accepting a quotation, you agree to be bound by these terms.

1. **Quotations and Pricing**

- All quotations are valid for 30 days unless otherwise stated.
- Prices are based on the work detailed in the quotation and may be subject to change if the scope of work changes.

2. **Payment Terms**

- A deposit may be required before work commences.
- Payment terms will be outlined in your quotation or invoice and must be adhered to.
- Late payments may incur interest and delay in completion of work.

3. **Work Schedule**

- We aim to start and complete the work within the timeframe agreed but are not liable for delays due to weather, supply issues, or unforeseen circumstances.
- We will keep you informed of any changes to the agreed schedule.

4. **Customer Responsibilities**

- Customers must ensure access to the site is available during agreed working hours.
- Any necessary permissions or permits must be arranged by the customer unless agreed otherwise.

5. **Materials and Workmanship**

- All materials used will be of appropriate quality and fit for purpose.
- We guarantee our workmanship for a period of 12 months from completion, excluding damage caused by external factors.

6. **Variations and Extras**

- Any variations to the original scope of work must be agreed upon in writing and may incur additional charges.
- Unforeseen works required to complete the project will be discussed and priced separately.

7. **Cancellation Policy**

- Cancellations must be made in writing.
- If work has commenced, you may be liable for costs incurred up to the point of cancellation.

8. **Liability**

- We are not liable for loss, damage, or delay caused by circumstances beyond our control.
- Our liability is limited to the value of the services provided.

9. **Disputes**

- We aim to resolve any disputes quickly and amicably. Please refer to our Complaints Procedure for more information.
- If resolution cannot be reached, either party may refer the matter to a third-party mediation service.

GC Landscapes

406 Fen St, Brookland, Milton Keynes M10 7JR

[07938 767218](tel:07938767218)

info@gc-landscapes.co.uk